



Hôtel Barceló Sevilla Renacimiento
Avda. Álvaro Alonso Barba s/n
41092 Sevilla

XV Congreso Nacional
de la
SECAL

6, 7 y 8 de noviembre 2019 • Sevilla

"Cómo abordar Conversaciones Difíciles en el trabajo: El método en 6 pasos para obtener mejores resultados y mejorar las relaciones con tus compañeros"

Miguel Ángel Díaz Sánchez
Director New Way Coaching

Very frequently we have conversations where simply there's much at stake: dealing with an angry team mate, trying to keep an important employee who is thinking about leaving, getting a better price in your supplies, setting limits to a toxic employee...

And we simply go there, without any previous preparation. And then we get surprised when things don't go as we expected. We get our goal, but the relationship gets hurt or we keep the relationship, but after abdicating from our legitimate interests.

Come to this lecture and discover the 6 step method to get what you want while making sure you build healthy and sincere relationships